

Get the best from your maintenance contract

Will you do an initial inspection of the equipment?
This allows your service provider to understand your truck, its history and use. From there, a fee can be agreed.

How often will engineers visit?
This could be once every three months or more frequently depending on the hours of use and application.

Will my contract cover all parts and labour costs over the term of the agreement?
If yes, then you should have no unexpected costs as long as you work within the terms and conditions.

Are emergency callouts included in the monthly fee?
If not, then you could find yourself facing unexpected costs.

What is your maximum response time?
The quicker they can get there, the quicker you'll be back up and running.

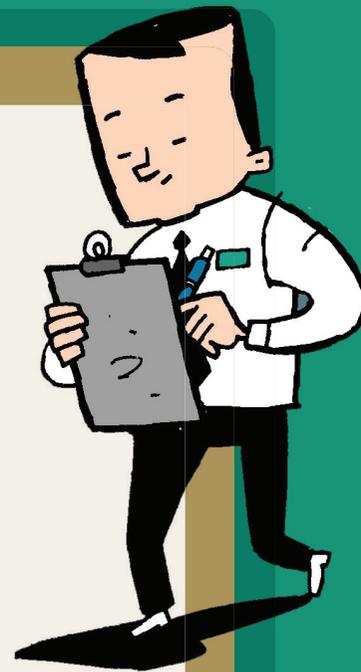
Will my contract include regular oil changes, hose inspection/replacements and disposal?
Regular replacement of your forklift's hydraulic oils safeguards against breakdowns, as well as reducing wear and extending the life of costly components.

Does it include your vehicle's mandatory safety and lifting inspections?
While these are not to be confused with maintenance, these costs can be built into a maintenance contract to ensure that you can predict your costs.

Are tyres included in my contract?
Forklift tyres are key to ensuring your trucks are running safely. By including them in your contract, you'll be covered in the event of trouble.

Do you use manufacturer-approved parts?
Using approved parts ensures that your truck is working in line with manufacturer's guidance – for safer and more efficient operations.

Is there an option of having an on-site engineer? (Large fleets only)
When you're running multiple trucks across a large site, an on-site engineer ensures your fleet is kept well-maintained around the clock – without you having to worry about response times.



This infographic is offered to you by:

FORKLIFT BRIEFING

 **MITSUBISHI**
FORKLIFT TRUCKS

